

# *Celebrating 60 Years of Caring*

**2017 Annual Report**





**Hospital Has Children In Mind**

**The Road to A New Hospital**

**OGH 'Facelift' Nearly Complete**

**Bonds for OGH Expansion Sold; \$3.1 Million Total**

**OGH Dedicates Heliport**



*Opelousas General Health System*

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**2017 Annual Report**

## **Rural health care is the *logical* way to help our communities, our schools and our families thrive.**

59 percent of all Americans receive care in a rural environment. Opelousas General celebrates family, diversity and love of life.

### *Our Family Caring For Yours*

Serving as Chairman of the Board of Trustees has been a very rewarding experience for me. Prior to my appointment as Chairman in 2010, I served as a member of the Board for 19 years. I am honored to be a part of the OGHS family.

On May 29, 1957, Opelousas General Hospital, under the management of the Marianites of Holy Cross, opened its doors to this community. The growth and prosperity of this hospital over the past 60 years has been nothing short of remarkable. While we have struggled through challenges and celebrated victories, the one thing that has not wavered is our commitment to our community in providing the highest level of quality health care. This commitment has been accomplished through the dedication and commitment of our Board of Trustees, physicians, employees and volunteers. Thank you for trusting us to care for your family for the past 60 years.



**Gina Bradley Tuttle**  
Chairman of the Board of Trustees

### *We Want to Exceed Your Expectations*

While the most important milestones over the years have been the impact we have made on the lives of our patients, we cannot forget the numerous people who were instrumental in the foundation and prosperity of our hospital. Our employees, volunteers, medical staff and Board of Trustees have led us to the success that we celebrate today—60 years later.

As we look toward the future, we realize that the construction that started in 1957 with bricks and mortar has been ever evolving. We continue to construct new and improved clinical services as well as new care environments offering state-of-the-art technology and highly skilled medical staff. We are shaping our role as a key provider in the region by empowering our staff and developing customer-centric services and continuously building our image and brand. Thank you for being part of our construction as we strengthen our commitment to providing the highest level of quality health care to the people that we serve.



**Kenneth Cochran, DSC, RN, MBA, FACHE**  
President & CEO

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### Celebrating 60 Years of Caring

We have experienced some major milestones over the years, using innovation and a pursuit for perfection to thrive in the 21st century.

**1955**

Construction on hospital begins



## Providing the Highest Quality of Community Health Care

Since 1957, Opelousas General Health System (OGHS) has been dedicated to the provision of quality health care through its strong commitment and high standards. Central to the success of OGHS's commitment to excellence is the presence of an outstanding and highly qualified staff of physicians, nurses, technologists and other personnel who provide professional treatment in a caring environment. Serving as the region's referral medical center, OGHS is the area's most comprehensive community health care facility offering a range of medical specialties and state-of-the-art technology.

OGHS is a full-service, 197-bed medical center as advanced and innovative as other hospitals in the state. The Main Campus, South Campus and Sunset Campus facilities are located in St. Landry Parish, which boasts a population of more than 92,000.

Our primary service area draws from surrounding communities, including: Arnaudville, Carencro, Church Point, Grand Coteau, Krotz Springs, Lawtell, Melville, Palmetto, Port Barre, Sunset, Ville Platte and Washington.

Opelousas General is the second largest employer in Opelousas with more than 1,000 employees.




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**Since May 29, 1957, we have touched the lives of over 1.5 million patients.**

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**1956**

Sister Madeline Sophia of Sisters of Marianites Holy Cross named first administrator



**1957**

Hospital doors open and first patient, Nettie Bruno, is admitted; first baby, André Richards, is born

**1963**

Third floor expands to accommodate obstetrics, surgery, laundry, dietary, lab and business office

Caring for Families since 1957

## First Patient Nettie Bruno

During the early morning hours of May 29, 1957, Nettie Bruno was at the end of her pregnancy and went into labor. When she called her doctor to alert him of her symptoms, she was asked to wait a few more hours until the “new” hospital opened at 8 a.m. She gracefully agreed to wait, however, her baby was not as cooperative. Luckily for Nettie, Dr. Weinstein called Sister Madeline Sophie, the first hospital administrator, to open a little early for his patient to deliver her baby. Sister Sophie agreed and, instead of opening at 8 a.m., she welcomed Nettie at 6 a.m. It didn’t take long for André Richards to become the first baby delivered at Opelousas General Hospital. He was delivered by cesarean section, so that makes Nettie the hospital’s first surgery patient as well.



## Satisfaction is Always Our Goal

Six of our Patient Satisfaction domains at OGHS ranked in or above the 75th percentile. In an effort to continue to make strides for improvement, our leaders have been implementing evidenced-based practices that focus on our people, our patients and their families.

Communication with doctors: 92nd percentile

Communication about meds: 86th percentile

Communication with nurses: 78th percentile

Hospital environment: 78th percentile

Pain management: 77th percentile

Care transition: 75th percentile

*Source: The Hospital Consumer Assessment of Healthcare Providers and Systems or HCAHPS 2017 survey, a standardized survey instrument and data collection methodology that has been in use since 2006 to measure patients’ perspectives of hospital care.*

**1973**

\$3.2 million in revenue bonds sold to expand the facility

**1976**

OGHS becomes the 4th largest hospital in Acadiana



**1981**

Expands from 4-floor facility to 6 floors



## Meet Our Board of Trustees

We certainly have a lot to celebrate after 60 years of service to our community. While we recognize that our success is due to our dedicated physicians, employees and volunteers who are committed to providing superior health care, we would be remiss if we did not recognize the efforts of the community leaders who make up our Board of Trustees.

These individuals have made the dream of a regional health care system a reality. These men and women have set the standard of providing the most advanced quality medical care available today. OGHS is one of the leading hospitals of its size in Louisiana and is constantly expanding facilities, services and technology to remain on the cutting edge. This is due to the leadership and perseverance of our board.

**Seated from left: Mary Doucet and Chairman Gina Tuttle; standing from left: Patrick Morrow, Dr. Richard Tate, Greg Bordelon, Vice Chairman Albert Semien, Morris Weinstein, Dr. John Kempf and Alton Broussard.**

### 1982

Obstetrics unit is renovated; expansion begins on nursery and postpartum units



### 1983

3-story ancillary wing with a 10-bed trauma ER is completed





## Partnerships and Joint Ventures

At Opelousas General Health System, our distinct service lines create a powerful continuum of healing and care. During 2017, Opelousas General continued to build the foundation for current and long term successes by growing our footprint strategically with our partners LHC Group, Compass Health, Moreau Physical Therapy, The Wound Treatment Center, Cardiovascular Institute of the South and Allen Parish Hospital.

OGHS continues to creatively integrate to provide our patients with a true continuum of care that includes both facility-based and home-based services. Our success has been, and will continue to be, defined by our ability to provide quality and cost-effective care to more patients while increasing our scope of collaborations.

### OGH Imaging

Opened in 2005, OGH Imaging's state-of-the-art technology produces high quality images, helping doctors detect disease earlier and leading to more effective treatment options. OGH Imaging is an ACR accredited imaging center that takes pride in having skilled technologists and experienced staff, all of which have ultimate patient comfort in mind. Services offered include CT imaging, MRI, x-ray imaging, women's imaging, lab services, Fluoroscopy, bone densitometry, ultrasound and CinemaVision.

In the near future, 3-D mammography will be added, which will be the first of its kind

in Louisiana to allow the patient to set their own breast compression via remote control. The center is also the first facility in the state to offer the widest wide-bore MRI in the industry to comfortably accommodate patients of any size and the second facility in the country to offer the 32-channel technology. Also transforming a patient's MRI experience, CinemaVision eases anxiety associated with MRI exams by allowing patients to view a high-definition TV screen during their exam. As the only outpatient imaging facility in St. Landry Parish, OGH Imaging offers the convenience of parking at the front door, results in less than four hours and significant price savings for patients.

### LHC Group

LHC Group and OGHS have been joint venture partners with St. Landry Home Care since 2009. Working together, we provide a wide range of health care services and options that help patients recover, manage chronic conditions, regain strength and independence and maintain quality of life. On February 1, 2018, LHC Group and OGHS announced an agreement to share ownership of Louisiana Hospice and Palliative Care, a hospice provider serving patients and families in St. Landry Parish and the surrounding region.

Together, OGHS and LHC Group will continue to break the traditional model of services to better serve our patients and make continuity of care easier and more streamlined.

*"We really strive to have the latest and greatest technology if it's going to benefit our patient population."*

**David Rushing,**  
Director of Imaging

**1986**

Wayne Gilmore named hospital board chairman; construction of heliport completed

**1988**

Life's Champions program starts

**1989**

Skilled nursing unit opens; Community Cancer Center opens





Representatives from LHC Group

**Cardiovascular Institute of the South**

2017 marked the 25th anniversary of Cardiovascular Institute of the South’s (CIS) service to the St. Landry Parish community. Founded by Dr. Craig Walker, CIS is a world leader in preventing, detecting and treating cardiovascular and peripheral vascular disease. During our partnership, CIS and OGHS have been leaders in the development of new techniques and technologies in the treatment of both coronary and peripheral artery diseases.

Telecardiology made an immediate impact on the first day the service was available at APH, saving a patient’s life. A patient needing to see their regular cardiologist came to APH’s emergency room because they could not be seen the same day. If this patient had waited to see their cardiologist, they would have passed away. The ease of accessibility to telecardiology resources brings peace of mind to both patients and physicians at APH.

**Allen Parish Hospital**

Our collaboration agreement with Allen Parish Hospital (APH) in Kinder was signed on June 1, 2017, allowing us to join forces to gain economies of scale and share best practices across the health care continuum. In March of 2018, OGHS and CIS implemented telecardiology services at Allen Parish Hospital.

**WellnessWorks**

Opelousas General and Schumacher Clinical Partners/WellnessWorks have shared a 19-year partnership. The WellnessWorks division offers direct hospital service line sales to employers and their employees in Opelousas and the surrounding areas. Over the years, WellnessWorks has developed and maintained relationships with more than 250 employers and is currently representing and servicing approximately 35,000 employees. Targeted lines of business include occupational health, workers’ compensation, group health and preventative and wellness services.

These services allow patients to receive world-class cardiology care without leaving their community through 24/7 coverage for cardiology consults, both in the emergency department and on the department floor.



Mark Cullen, Chairman and President of Compass Health

*Strategic partnerships have transformed our continuum of care to allow for hospice, telecardiology, employee wellness, mental health, telemedicine and more services.*

**1990**

Pediatric unit opens



**1991**

10-bed ICU opens



Caring for Families since 1957



2017 OGHS Foundation Scholarship recipients, from left, Ekharra Sturkey, Sherine Ware, Cheramie Rami and Kelsey Soileau.

## Cultivating Philanthropy: OGHS Foundation



*SPICE  
employee-giving  
program has  
generated over a  
million dollars  
in 12 years.*

With a mission to support and enhance the programs and services offered through Opelousas General Health System, OGHS Foundation is a nonprofit sub-entity governed by a board of directors, including Dr. Eric Amy, Angie Briley, Bill Cober, Teri Cober, Ken Cochran, Patrick Fontenot, Dr. Paula Sharkey, Harold Taylor and Gina Tuttle.

The foundation oversees an annual scholarship program, which awards scholarships to St. Landry Parish students who are pursuing higher education in the health care field. Since its inception in 2006, the OGHS Foundation Scholarship Program has spent nearly \$500,000 on tuition at various Louisiana schools. The foundation also administers the Morrow, Morrow, Ryan, Bassett, & Haik Scholarship Program, which awards \$2,500 each to deserving St. Landry and Evangeline Parish students.

Another arm of the foundation is the employee-giving program SPICE. SPICE stands for "Special People in a Caring Environment" and has generated over a million dollars in the past 12 years. SPICE dollars go toward a benevolence fund for employees faced with unexpected financial burdens. The program also funds various projects at the hospital, including the creation and installation of the healing garden and purchase of an infant safety

system at the Main campus, and the renovation of the lobby at the Gerald Posner Women's Center.

As part of the foundation's pledge to support the community, SPICE is currently supporting nonprofits Hope for Opelousas, Eunice Community Health Center, Miles Perret Center, The Refinery Mission and St. Jude's Hospital.

In 2017, multiple endowments were received totaling \$500,000, in addition to grant funds totaling \$57,500. The Community Foundation of Acadiana, through Cleco, was one of the grantors, providing funding to begin a pilot program offering telemedicine access at Arnaudville Elementary School. This cooperative project will provide on-site school access to medical and mental health professionals, with plans to expand into St. Landry Parish as a whole.

Additionally, the foundation is underwriting renovations of the OGHS Foundation Courtyard at the new Cancer Center and developing a capital campaign for a neonatal intensive care unit and expansion of Centre de la Vie. Other grant funds will go toward rural health clinics, the expansion of mental health programs and addressing the opioid abuse crisis.

**1992**

Wellness Works program begins



**1993**

First cath lab opens; hyperbarics medicine is offered; cardiopulmonary rehabilitation unit opens



## Touching Lives Through Community Programs

Improving health care in St. Landry Parish has long been a passion and a hallmark of Opelousas General Health System. At OGHS, community outreach isn't just something we provide; it's at the heart of who we are.

As the hospital moves forward, we are certain of this: people need quality, compassionate, affordable and accessible health care. Opelousas General will offer this and more with the help and support of our physicians, staff members, volunteers and community. Working together, we can provide even greater benefits of lasting value that will touch more lives than ever before. Each year, we sponsor free health fairs, community education events, physician engagement opportunities and free and low-cost screenings to promote health and wellness to members in our community.

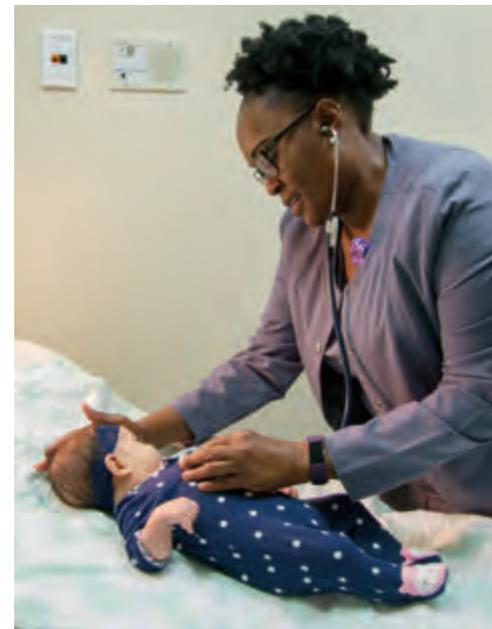
### Community Education Programs and Screenings

The Know Your Number Program was piloted in October of 2016 to offer low-cost health screenings to the community. The initial program was well received and became offered monthly at our South Campus during 2017. Participants are offered glucose screenings, lipid profile and a TSH test (thyroid screening). The program serves more than 200 individuals from Opelousas and surrounding areas. Results from these tests reveal key indicators of risk for serious illness. If you know these important numbers, you can make changes to improve your health. Know Your Number will continue to be offered through 2018.

### Diabetes Education Program

Opelousas General partnered with EQ Health to present a free, six-week course known as The Diabetes Empowerment Education Program, or DEEP, as a resource to those who are newly diagnosed or currently have diabetes.

This program is an education curriculum designed to help people with diabetes, and to offer their relatives and caregivers a better understanding of diabetes self-care. This six-week course was offered in the fall of 2017, as well as January and March of 2018. OGHS's pharmacists, along with Moreau Physical Therapy and Fred's Pharmacy, participate in the ongoing curriculum, offering participants pertinent information regarding care for themselves or their loved ones with diabetes.



*As the hospital moves forward, we are certain of this: people need quality, compassionate, affordable and accessible health care.*

**1996**

Women's Health Center opens

**1997**

Partnership with Cardiovascular Institute of the South begins

**2000**

Joint venture with St. Landry Home Care (LHC) begins; new inpatient Rehab Center opens; Digital Mammography System is installed



*In 2015, Opelousas General became Acadiana’s first “Baby-Friendly” designated facility.*

**Baby-Friendly Designation**

Opelousas General became Acadiana’s first “Baby-Friendly” designated facility in 2015. The Baby-Friendly Hospital Initiative (BFHI) is a global program sponsored by the World Health Organization and the United Nations Children’s Fund to encourage and recognize hospitals and birthing centers that offer an optimal level of care for infant feeding and mother-baby bonding. The BFHI assists hospitals in giving mothers the information, confidence and skills needed to successfully initiate and continue breastfeeding their babies or feeding formula safely—and gives special recognition to hospitals that have done so. Opelousas General Health System is the first hospital in Acadiana to earn this designation and one of only three in the entire state of Louisiana. The hospital offers a free Pre-Natal Class series every other month and hosts a free community-wide baby shower, annually offering new parents information about infant care and breastfeeding.

**Men’s Health Summit**

During National Men’s Health Month in June, Opelousas General co-sponsored a Men’s Health Summit, offering health information and screenings to participants. A physician speaker panel consisting of Drs. Kerry Thibodeaux, John Vallee, Tiffany Liu and David Homan presented to participants about various topics on men’s health and why wellness and testing is vital to good health. This event featured vendors that provide services and information on physical, mental and financial aspects of men’s health and wellness.



**2004**

Groundbreaking on 6-story medical complex and parking garage

**2005**

OGH Imaging Center opens in Sunset; OGHHS receives “Most Wired” national designation for the first time





### Paint the Town Pink

OGHS "Paints the Town Pink" each October in recognition of National Breast Cancer Awareness. The hospital hosts this breast cancer advocacy initiative annually to provide education and free mammograms to women and men in the community who qualify. Over the last 11 years, Paint the Town Pink has funded more than 1,000 free mammograms and provided every St. Landry Parish public high school with a breast cancer education kit. Paint the Town Pink is a monthlong campaign with various community events, ending with a Pink Bag Luncheon with more than 400 participants. Breast cancer survivors serve as models for a fashion show at the luncheon, and 12,000 t-shirts are printed and sold to raise funds to provide the free mammograms. "It's wonderful to see how it's grown," says Community Outreach Coordinator Carol Duplechain. "Each year, we try to do something a little different, and the community is getting more and more involved in this initiative."

### Community Health Fair

OGHS held its 10th annual health fair in 2017. Area health care organizations and businesses throughout St. Landry Parish and beyond joined OGHS in offering free screenings, tests and other medical information to the community. Adult and children immunization screenings were available, along with free body mass index readings and nutrition counseling. Attendees also learned how to perform "Hands Only" CPR and first aid. Fire safety demonstrations and information on life jacket safety, prescription drug interaction, breast health and much more was provided to the over 300 participants. This health fair is offered annually on the last Saturday in April at our South Campus location.



*Paint the Town Pink has provided more than 1,000 free mammograms to women and men in the community with the goal of breaking a record to find a cure.*

**2006**

Foundation is established

**2007**

Hospital celebrates its 50th birthday; Sleep Disorders Center opens; Healing Garden created through the employee giving program (SPICE)

**2009**

Doctor's Hospital purchased; psychiatric services with Compass begin

**2010**

Gina Bradley Tuttle is elected as third Board Chairman

## Technology & Innovation

In its 60 years of service, Opelousas General has become known for embracing new technology and life-changing programs and procedures. Providing patients with the most advanced quality of medical care available today requires the constant improvement of medical services and a commitment to the acquisition and implementation of new technology.

This acquisition of technology, combined with continuing education relative to advanced medical techniques, provides a healing environment typically found in much larger metropolitan areas.

### daVinci® Robot

Designed to further advance the technology used in minimally invasive surgical procedures, the daVinci® Xi Surgical System was acquired by OGHS in 2016. This new robotic system allows surgeons to perform these procedures through a very small incision roughly the size of a dime with unmatched precision. The system seamlessly translates the surgeon's hand and finger movements into precise, real-time movements of surgical instruments inside the patients. Benefits to patients include less pain, blood loss and scarring, shorter recovery time and, in many cases, better clinical outcomes. The da Vinci® Xi Surgical System can be used across a spectrum of minimally invasive surgical procedures and has been optimized for multi-quadrant surgeries in the areas of gynecology, urology, general surgery and more. Its expandable technology platform is also designed to accommodate and seamlessly integrate future innovations. OGHS is one of only two hospitals in South Louisiana to offer this leading-edge technology.

### Revolution 128-Slice CT Scan

OGHS's Medical Imaging Department has added its second diagnostic CT Scanner to the Main Campus. Having two diagnostic scanners available will aid in quicker turnaround and reduced waiting times for patients. This new technology is called the Revolution EVO CT and is a state-of-the-art, 128 slice scanner with best-in-class image quality. It can be used for low-dose CT studies—with up to a 50 percent reduction in dose per exam—low dose lung cancer screening, metal artifact reduction, biopsies and percutaneous catheter placement, calcium scoring exams, and CT angiographic exams. The latest 3D software can aid radiologists in a faster, better diagnosis, and a Thin-Client Server can be accessed by clinicians anywhere, anytime.



### 2011

Gerald E. Posner Center for Women's Health opens with expanded services; physical therapy service line with Moreau Physical Therapy begins



### 2012

daVinci Si, first surgical robot, is introduced; new 3-T MRI installed





### Cath Lab Upgrade

One procedure room in the OGHS Cath Lab has had a full upgrade with the second one to be upgraded in the near future. OGHS installed the Biotronik Zero-Gravity Suspension Radiation Protection Unit in 2017, providing a reduction in radiation exposure for cardiologists. Other innovations in the Cath Lab include the AlluraClarity FD20 for Cardiac X-Ray, which offers a 50 percent dose reduction for coronary procedures and a 70 percent dose reduction for peripheral procedures; Clarity IQ Technology to equip clinicians with a more detailed view of each patient's cardiovascular anatomy to more accurately place balloons and stents; and the Philips Flat Detector and high-resolution LCD monitors to allow for high-quality imaging. Physicians also have the ability to use CO2 angiography cases for legs without causing harm to the kidneys. These advancements offer increased safety and minimized procedure time for both physicians and patients.

### Robotic Digital Rad Room

In July of 2017, OGHS acquired the first fully robotic digital rad room in the state of Louisiana. This technology replaces an analog system and provides fully motorized components integrated to offer automated and responsive positioning, while seamlessly communicating with the image. Meeting the needs of physician practices requires high-performance digital radiographic imaging. Patient comfort is increased through quicker positioning functions, wait times and radiation exposure are reduced, and exceptional diagnostic quality images offer optimal visualization.

*"The robotic system improves patient comfort, while the digital component yields more diagnostic information at significantly less radiation exposure."*

**Dr. Paula Sharkey, Radiologist**



### 2013

Pediatric therapy services offered at the South Campus location; OGHS wins "Path to Excellence" award from the National Research Corp.



### 2014

OGHS and CIS are first in the state to utilize "Chocolate Balloon" for treating complex blockages in both heart and leg arteries



### Patient Monitoring and Telemetry

A housewide patient monitoring upgrade encompassed all beside and telemetry monitoring at the hospital's Main and South campuses. The fully integrated Philips PIIC iX system allows for seamless patient data transfer from the monitoring system directly to the patient's chart in the Cerner Electronic Medical Record. If a patient is being transferred within the facility, they can be constantly monitored at the bedside and central monitoring station, while all data is seamlessly captured and stored. The MX40 telemetry transmitter has a color touchscreen display, two channels of real time wave forms, four screen formats and a wide variety of measurements.

### TeleStroke

In partnership with Ochsner Health Network (OHN), our TeleStroke program keeps patients local with 24/7 stroke coverage. Patients have access to 14 neurologists through the OHN TeleStroke program. Code FAST notifies all Opelousas General Health System staff of a potential stroke patient.

### Cerner Millennium Electronic Medical Record (EMR)

In May of 2017, CIO Jared Lormand and Opelousas General's IT Department led the transition to the Cerner Corp.'s Millennium® Electronic Medical Record (EMR). This product allows for the development of a patient-focused care delivery system, which in turn propels a population health model. According to Lormand, this system will enable a more complete access to patient charts and the ability to manage a patient's care remotely. Cerner gives physicians and staff greater focus on the patient to support better outcomes in real time. These new tools can be applied to any group or population of persons. Whether a patient accesses Opelousas General's ED, receives multiple prescriptions or has lab tests ordered and drawn, the user's ability to access and view that data is now much closer to a complete snapshot of the patient. This is just one of the many resources that Cerner will be able to provide patients in the future.



*“Ochsner’s TeleStroke program will enable us to provide comprehensive stroke care and additional access to aggressive stroke management.”*

**Dr. Tiffany Liu, Neurologist**

## 2015

First in Acadiana to earn “Baby Friendly” designation; Wound Treatment Center becomes one of first in the state to offer Cellutome; collaboration with Lafayette General begins





### Cardiac Stinting Procedures

Since 2012, OGHS's cardiac team has worked collaboratively on the implementation of strategic time management for cardiac stenting procedures. The Centers for Medicare & Medicaid Services (CMS) require that from the moment a patient enters the emergency room with chest pain from a heart attack until the blocked vessel is cleared in the catheterization lab, no longer than 90 minutes should have passed. This best practice sustains the least amount of damage to the heart. As of September 30, 2017, the team achieved a measure of 58.5 minutes, far exceeding the national benchmark.

*"To know that our expert team of emergency and cardiac professionals performs at such exceptional levels is a great reassurance for me and my family. We want them to trust that we can take care of them right here at home, and I personally trust in their ability to save my life."*

**Kenneth Cochran, President/CEO**



### Saving Lives: Patient David Frugé

On Easter Sunday, March 27, 2015, and on his 63rd birthday, David Frugé began to have excruciating chest pain radiating into his left arm and jaw. A registered nurse, he knew that he was experiencing a heart attack. He called upon his coworkers in the South Campus ER to start running tests on him to confirm the diagnosis. When the results came back, he saw with his own eyes that he was experiencing a massive heart attack in the area referred to as the "widow maker." Knowing that intervention was needed, he rushed to the Main Campus ER, where the OGHS emergency team jumped into action to start the treatment process. From the moment David entered the emergency room until the time his occlusion was cleared, 52 minutes had lapsed. In an emergency such as this, time is muscle. Today, David is healthy, enjoying his retirement and spending quality time with his family and friends.

## 2016

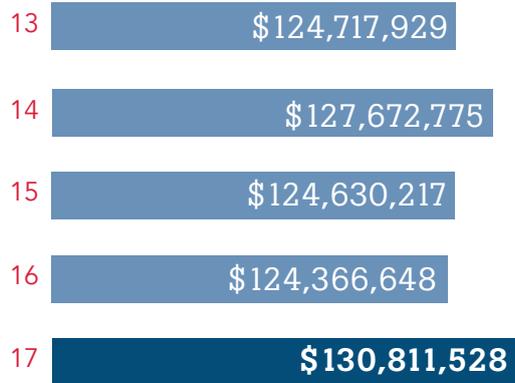
First live case broadcast of a coronary atherectomy

## 2017

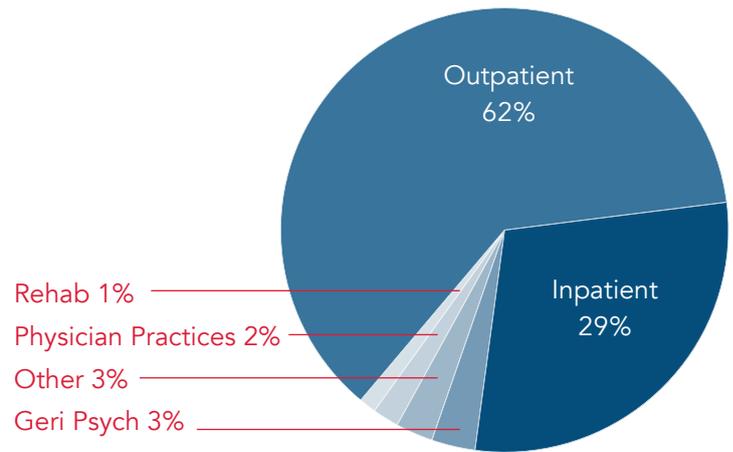
60th birthday celebration held; collaboration with Allen Parish Hospital begins; Telestroke program with Ochsner begins



## OGHS FY 2017 Financials



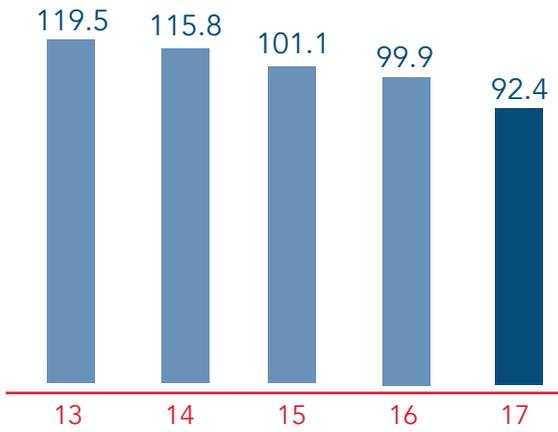
Net Operating Revenue 2013-2017



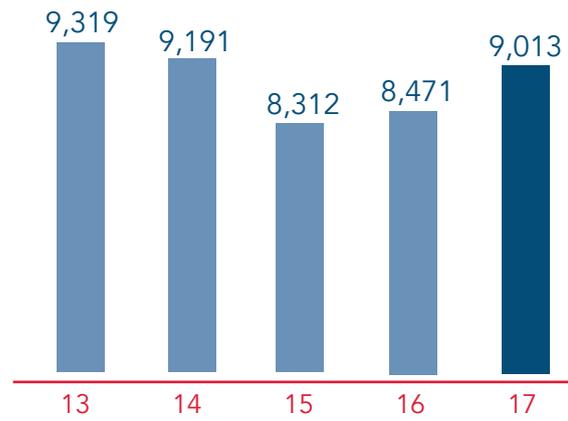
FY 2017 OGHS Revenue by Category

	2016	2017
<b>TOTAL EXPENSES</b>	<b>\$120,864,332</b>	<b>\$ 130,565,720</b>
Wages & Benefits	\$53,460,430	\$55,495,893
Drugs & Supplies	\$26,966,999	\$29,953,213
Depreciation	\$6,423,415	\$6,503,393
Interest	\$1,207,571	\$1,338,938
Other	\$32,805,916	\$37,274,284
Total FTEs	844.88	855.15
Capital Spending	\$2,436,000	\$11,465,000

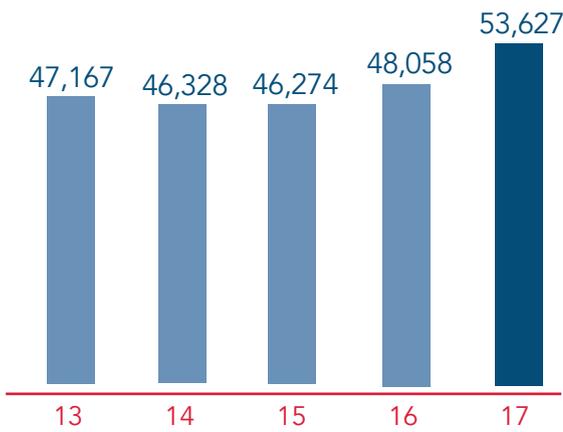
**AVERAGE DAILY CENSUS 2013-2017**



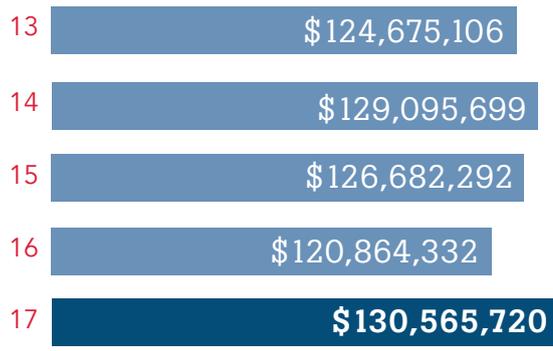
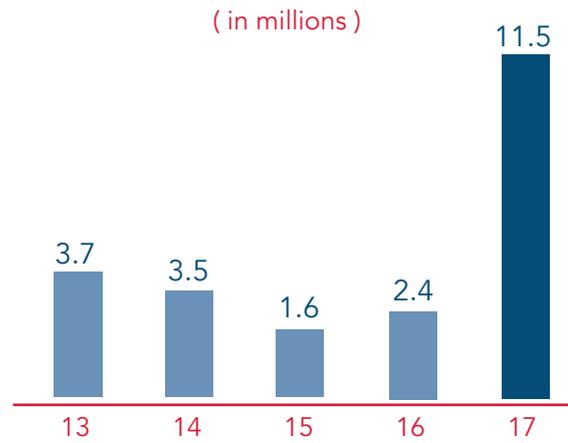
**DISCHARGES 2013-2017**



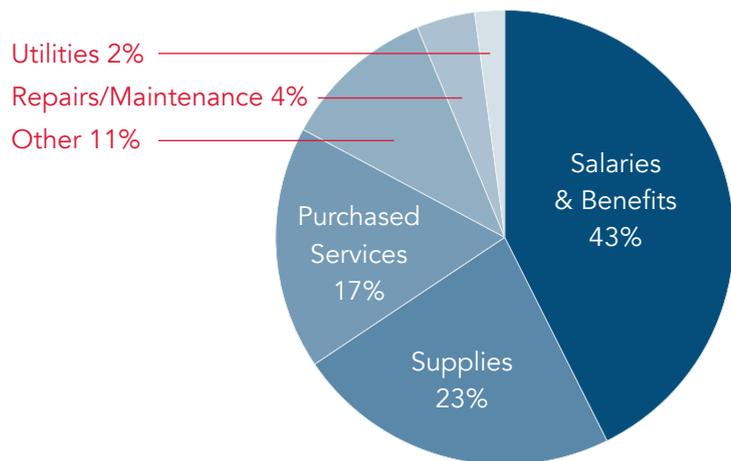
**ER VISITS 2013-2017**



**CAPITAL SPENDING 2013-2017**



Expenses 2013-2017



FY 2017 OGHS Expenses by Category



*“Our main goal is to offer highly advanced cancer treatment with a comprehensive approach to integration and communication, which will ultimately enhance patient outcomes and add quality of life to those we serve.”*

**Kenneth Cochran, President/CEO**

## Expanding for the Future

### Physical Therapy

Opelousas General began contracting with Moreau Physical Therapy in 2011 to provide adult and pediatric PT/OT and pediatric speech therapy services. Both adult and pediatric services are offered at the OGHS South Campus. Moreau provides a wide range of therapy services to the orthopedic and neurologic populations in their rapidly expanding clinics. Adult services include manual therapy, sports injury rehabilitation, dry needling, lymphedema management, vestibular rehabilitation, post-operative care, concussion management, management of neck and back injuries and more. Pediatric services are provided for auditory processing disorders, autism spectrum disorders, cerebral palsy, developmental delay, feeding and swallowing disorders, genetic disorders, sensory integration disorders and any condition that affects a child’s growth and development. Since 2011, physical therapy visits have increased by almost 300 percent, evidence of the need for this specialized service.

### New Cancer Center

OGHS plans to open its new comprehensive cancer center in the spring of 2018. Centre de la Vie, which means Center of Life, at the South Campus is designed to enhance the hospital’s existing cancer services for the residents of St. Landry Parish and surrounding communities. The new facility offers a multidisciplinary approach to cancer care that aligns patients with a highly skilled, expert medical staff. All services will be provided in one convenient location, including chemotherapy, radiation therapy, infusion therapy and blood transfusions.

“Being diagnosed with cancer in itself is stressful enough,” says Debbie Deshotel, director of Ancillary Services. “Traveling for treatment and being away from home can add to that stress. Our goal is to keep our patients close to home, family and work, because starting treatment does not mean stopping life.”

At 11,000 square-feet, Centre de la Vie includes comfortable waiting areas, state-of-the-art physician consultation rooms, the most advanced radiation and chemotherapy technology and an in-house nurse navigator to help guide patients through their journey every step of the way.

OGHS collaborated with Cancer Center of Acadiana, owned by Lafayette General Health, and will continue to provide the latest innovation in medical oncology and hematology services for the new comprehensive cancer center. e+CancerCare, the hospital’s radiation oncology partner, will also continue to deliver the most advanced clinical treatments and technology available to patients.

Working together, the new innovative comprehensive cancer center will provide open communication between all providers to offer greater convenience and world-class, compassionate care to patients.

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